

https://e-mail.gov.in/print/message?id=...  
F.No.17-7/2021-U.5  
Government of India  
Ministry of Education  
Department of Higher Education  
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New Delhi, dated the 08<sup>th</sup> October, 2021

**OFFICE MEMORANDUM**


**Subject:- Dedicated round the clock (24x7) helpline for women in distress.**

The undersigned is directed to forward herewith a copy of D.O. letter No:1/6/2021-NCW(A)-DEO dated 23<sup>rd</sup> September, 2021 received from Member Secretary, National Commission for Women (NCW) informing that NCW has set up a dedicated round the clock (24x7) Helpline number (7827170170) for women in distress since 24th July, 2021. The website for the helpline is www.ncwwomenhelpline.in. The round-the-clock helpline provides online support to women affected by violence or mental stress through referral by linking them with appropriate authorities such as police, health services, District Legal Service Authority. They also provide counselling services and information about women related programs across the country through a single uniform number. The task force managing this project is a team of highly qualified personnel, who are providing emergency response to women in distress.

2. They have requested to share the Helpline number 7827170170 and the URL on the Department website and other related websites so that large number of women could be made aware of the resource.

3. Accordingly, all the Bureau Heads of D/o Higher Education are requested to circulate it in all organizations under their administrative control.

Encl: As above

  
08.10.2021  
( Subhash Chander )  
Deputy Secretary (HE-CDN)  
Tel: 23074080

All Bureau Heads of D/o HE

Copy to:-

1. The Secretary, University Grants Commission, Bahadur Shah Zafar Marg, New Delhi- It is requested to share the helpline number and the URL on the UGC website.
2. NIC Cell is requested to share the helpline number and the URL on the website of Ministry of Education.

